

Simplified Claims Settlement Process for Claims Arising Due to Cyclone “Amphan”

Max Life Insurance offers heartfelt condolences to all the people affected by cyclone Amphan. To provide support in these difficult and trying times, Max Life has set up Special Claims Helpdesk to expedite claim settlement process for affected people.

The death claims requirements have been simplified and are as follows:

- Any evidence of death/missing of life insured issued by State government/Designated district officials / hospital authorities / municipal record
- Filled out Claim Intimation Form/Claimant Statement (with Bank passbook copy or cancelled cheque of nominee/ beneficiary)
- Photo ID Proof of Claimant.

Claimants can contact following state nodal officials or contact Gurgaon head office to intimate a claim or for any support required as per details given below:

State Nodal Officer – West Bengal:

- Ms. Debarati Ganguly, Email at Debarati.Ganguly@maxlifeinsurance.com or Call @ 9830974701

Office Addresses –

1. Max Life Insurance Co. Ltd. CK-3, La Vida Mall, 2nd floor, Kolkata - 700091
2. Max Life Insurance Co. Ltd. 15A, Hemanata Basu Sarani, 3rd Floor, Continental Chambers, Kolkata - 700001

State Nodal Officer – Odisha:

- Mr. Ananta Dhal, Email at Ananta.Dhal@maxlifeinsurance.com or Call @ 9437447310

Office Address – Max Life Insurance Co Ltd. A-410, 2nd floor, Metro House, Vani Vihar, Shaheed Nagar, Near Kalyani Jewellers, Bhubneshwar, Odisha - 751007

Nodal Officer – Gurgaon head office:

- Mr. Syeed Mumtaz, Executive Claims, email at syeed.mumtaz1@maxlifeinsurance.com or call @ 8178 933 411
- Mr. Rohit Ambastha, Manager Claims, email at rohit.ambastha@maxlifeinsurance.com or Call @ 7070 902 525

Office Address - Max Life Insurance Co Ltd., Operations Centre, 90-A, Udyog Vihar, Sector 18, Gurugram-122 001, Haryana

Due to Covid 19 pandemic lockdown impact, we are also accepting Claim intimations through email and WhatsApp. You may send claim documents via email at claims.support@maxlifeinsurance.com or WhatsApp at 9999199982. In case courier services/postal services are impacted, we will be sharing communications through SMS and email to keep you updated on the status of your claim.