

Simplified claims settlement process for claims arising due to Cyclone Nivar in Tamil Nadu, Puducherry and Andhra Pradesh

Max Life Insurance offers heartfelt condolences to all the people affected by recent heavy rainfall or floods in various parts of India. To provide support in these difficult and trying times, Max Life has set up Special Claims Helpdesk to expedite claim settlement process for affected people.

The death claims requirements have been simplified and are as follows:

- Any evidence of death/missing of life insured issued by State government/Designated district officials / hospital authorities / municipal record
- Filled out Claim Intimation Form/Claimant Statement (with Bank passbook copy or cancelled cheque of nominee/ beneficiary)
- Photo ID Proof of Claimant.

Claimants can contact following state nodal officials or contact Gurgaon head office to intimate a claim or for any support required as per details given below:

State Nodal Officer – Tamil Nadu & Puducherry:

- Ms S Hena, Email at hena.senthil@maxlifeinsurance.com

Office Address – Max Life Insurance Co Ltd. Adyar Bakery Building, 2nd floor, 110, Sardar Patel Road, Adyar, Chennai – 600020, Tamil Nadu. Phone -- 044 - 42246700

Max Life Insurance Co Ltd., 1st Floor, JK Tower, Near Rajiv Gandhi Square, 100 Foot Road, Puducherry -605013, Phone – 0413-4213500

State Nodal Officer – Andhra Pradesh:

- Mr. Stanislaus Chinnabathini , Email at Stanislaus.Chinnabathini@maxlifeinsurance.com

Office Address – Max Life Insurance Co. Ltd. # 702, 7th floor, Astral Heights, Above Axis Bank, Panjagutta, Hyderabad, Telangana – 500034. Phone -- 040 - 68346500

Centralized Nodal Officer – Gurgaon head office:

- Mr. Syeed Mumtaz, Executive Claims, email at syeed.mumtaz1@maxlifeinsurance.com
- Mr. Ashish Singh, Sr. Manager Claims, email at ashish.singh7@maxlifeinsurance.com

Office Address - Max Life Insurance Co Ltd., Operations Centre, 90-A, Udyog Vihar, Sector 18, Gurugram-122 001, Haryana

Due to Covid 19 pandemic related impact, we are also accepting Claim information through online <https://www.maxlifeinsurance.com/customer-service/request-claim.html> or email at claims.support@maxlifeinsurance.com. In case courier services/postal services are impacted, we will be sharing communications through SMS and email to keep you updated on the status of your claim.