

MAX

INSURANCE

CLAIMS PROCESS FOR

MAX LIFE PRADHAN MANTRI JEEVAN JYOTI BIMA YOJANA

Non Participating One Year Renewable Group Term Insurance Plan

UIN: 104G089V01

Claim Forms are available at all Max Life Insurance Offices & all the Bank's Branches from where the policy was purchased or can be downloaded from http://www.maxlifeinsurance.com/pdf/Claims/Group_Claims/PMJJBY-Scheme.pdf. Claim Forms are also available at www.axisbank.com and www.jansuraksha.gov.in

CLAIMS PROCESS

- Nominee to contact concerned branch of the Bank where insured member had his savings bank account & was covered under Max Life Pradhan Mantri Jeevan Jyoti Bima Yojana
- Nominee will submit duly completed Claim Form, Death Certificate of insured member along with a copy of cancelled cheque of Nominee's bank account or Nominee's bank passbook where name & account number are printed
- NEFT mandate form attested by Bank can be submitted in case Nominee's bank passbook or cancelled cheque with printed name & account number are not available
- Bank shall conduct a quality check on the claim documents to verify member & Nominee's details before sending them to Max Life Insurance at Operations Center - 2nd Floor, 90A Udyog Vihar Phase – IV, Sector 18, Gurgaon 122015

DOCUMENTS REQUIRED

- Claim Form (to be completed by Nominee & Bank)
- Original/Attested copy of Death Certificate issued by Municipal Authorities
- NEFT mandate form/Copy of Bank passbook/Cancelled cheque where name & account number of Nominee are printed
- Attending Physician Statement (Form C)/Hospital records for members who have given health declaration at enrolment stage

In case of accidental deaths, following additional documents are required:

- First Information Report (FIR)
- Post Mortem/Viscera Report and Panchnama
- Final Police Investigation Report

In case of additional information/documents, the insurer reserves the right to call for additional information/documents for claim evaluation.

CLAIMS TURNAROUND TIME

- We shall be settling all claims within 30 days from receipt of last document/clarification

Life Insurance Coverage is available in this product.

Max Life Insurance Company Limited is a Joint Venture between Max India Limited and Mitsui Sumitomo Insurance Co. Ltd. Max Life Insurance Co. Ltd., 11th Floor, DLF Square Building, Jacaranda Marg, DLF City Phase II, Gurgaon (Haryana) 122 002. IRDAI Regn. No. 104. Insurance is the subject matter of solicitation. Trade logos displayed belong to Max India Ltd. and Mitsui Sumitomo Insurance Co. Ltd. respectively and are used by Max Life Insurance Co. Ltd. under a license. ARN: Max Life/Ideas/PMJJBY/Poster/Jun 2015/Web

Contact Toll Free numbers 1800-180-55-77 (For MTNL and BSNL lines) or 1800-200-55-77 (From other service providers). SMS 'LIFE' to 54242.

BEWARE OF SPURIOUS PHONE CALLS AND FICTITIOUS/FRAUDULENT OFFERS

IRDAI clarifies to public that

- IRDAI or its officials do not involve in activities like sale of any kind of insurance or financial products nor invest premiums
- IRDAI does not announce any bonus

Public receiving such phone calls are requested to lodge a police complaint along with details of phone call, number.